**STUDY PARTICIPANT FEEDBACK SURVEY**

**OVERVIEW & SITE SPEAKING POINTS**

*Complete highlighted sections with study specific information*

**Background**

* As a global initiative for the Bayer (AG) XXXX study, a patient exit survey has been developed to gather direct feedback from patients about their experience in the study​
* The insights gathered in this survey will help to inform planning for Phase X of the study, ensuring a focus on patient centricity from a protocol and patient experience standpoint
* The patient exit survey will be managed as an online survey. The survey will be voluntary and anonymous and will be retained for xx period after survey closes. (eg. if using Qualtrics, data will be deleted 90 days after survey closes).
* As a participating site in this study, we ask that you inform your patients of the opportunity to participate voluntarily and anonymously in completing this survey
* Patients will be asked to sign a new PIIC, and once they have consented a thank you card with a link/QR code can be provided to them.
* Bayer will provide the translated PIIC, online survey and material for informing patients of the survey

**Which Patients Should Be Informed**

* To have a comprehensive understanding of all patient experiences, the goal is to inform all patients about the opportunity to complete this survey
  1. Patients who are still in the study
  2. Patient who discontinued or withdrew early from the study
  3. Patients who have completed the study

**Your Support Is Needed to Inform Patients**

* Depending on what place patients are in the study, informing patients can happen either during a visit or a follow-up form of communication (phone call, email, mail)
* Inform the patient that they have an opportunity to provide feedback about their experience in the study
* Explain to them that the survey is voluntary and anonymous
* If they are interested in participating in the survey, let them know they will need to consent to taking the survey by signing the new PIIC
* Verify with the patient their preferred language they would like to complete the survey (if this is applicable)
* Provide the patient with the thank you card which includes a link and QR code to the survey; reinforce to patient that they should use the direct link on the thank you/notification tool to ensure accessing correct link